



## Fixed Height Raised Toilet Seat

### SET - UP AND OPERATION

The Fixed Height Raised Toilet Seat is manufactured from smooth contoured plastic with moulded one piece seat that includes both front and rear hygiene recess. Seat is stain and odour resistant.

-  Please read these instructions before use
-  Unit must be correctly mounted to an existing toilet bowl before use

### Attach the toilet seat raiser

Unscrew the large plastic knobs on both sides of the toilet seat raiser to loosen the mounting clamps.

Lift the existing toilet seat and lid into the upright position. Fit the toilet seat raiser over the toilet bowl, making sure the lip at the front sits over the front edge of the bowl.

Screw the plastic knobs on each side of the toilet seat raiser to tighten the mounting clamps firmly against the side of the bowl.

Check the toilet seat raiser is firmly clamped against the toilet bowl before use.



### Specifications

CODE	BL1270	BL1263
HEIGHT	50 mm	100mm
PRODUCT WEIGHT	1.25 kg	1.5 kg
CAPACITY	130 kg	130 kg
ARTG	176831	
WARRANTY	1 Year	
MADE IN CHINA		



### Regular maintenance

Regularly check the mounting clamps are tight and that the toilet seat raiser is firmly secured to the toilet bowl.

Check the toilet seat raiser for damage and wear, paying special attention to the condition of the seat.

Do not use the toilet seat raiser if the plastic seat is cracked or deformed in any way or if you see evidence of any other damage or general wear.

### Care & cleaning

To clean the unit, wipe with a mild soap and warm water solution and rinse well. Dry with a clean cloth.

For heavier soiling, wipe clean with a diluted bleach solution and rinse well before drying.

Do not use water temperatures in excess of 80°C. Do not use high pressure cleaners, steam cleaners or harsh, abrasive cleaning agents or utensils (such as a wire brush) as these can lead to the deterioration of the unit.

#### Ideal seat height

Ideal height is when the user's feet rest flat on the floor, with thighs parallel to the ground or slightly angled with hips just above knee level. Knees should never project above the upper leg.





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### This warranty is provided by

Novis Healthcare (ABN 45 102 735 491)

of Unit 11/12 Mars Road Lane Cove West New South Wales 2066.

Novis Healthcare (Novis) products are manufactured to the highest quality standards and are thoroughly tested and inspected before leaving our factory. In addition to any statutory rights and remedies you may have, Novis warrants all of its products sold directly or via an Authorised Novis Australia Dealer against defective workmanship and faulty materials from the date of purchase by the end user for a period of twelve months unless otherwise specified for that product and its components.

### Warranty Claims

To claim under this warranty, please contact Novis Healthcare and have your receipt or proof of purchase available. Novis Healthcare may need to assess the defect before determining any claim, and additional information may be requested to process your claim. Claims without proof of purchase may not be able to be processed.

Novis Healthcare may at its option inspect the goods on site or require them to be returned to its premises or one of its Authorised Service Agents in person or freight prepaid by you.

Novis will undertake at its option, to repair or replace, free of charge, each product or part thereof on the condition that:

- ⑥ The product found on examination, to be suffering from a manufacturing defect;
- ⑥ The product or relevant part has been serviced regularly by Novis or one of its Authorised Service Agents and has not been subjected to misuse, neglect or been involved in an accident;
- ⑥ The repairs are not required as part of normal wear and tear.

### At our option

- ⑥ Goods repaired may be replaced by refurbished good of the same type rather than being repaired.
- ⑥ Refurbished parts may be used to repair goods.

Novis Healthcare will not be held responsible for any repair other than those carried out by it or one of its Authorised Service Agents. Warranty repairs do not extend the length of the warranty period.

### Limited Liabilities

Our liability under this manufacturer's warranty is subject to us being satisfied that a defect was caused by faulty parts, manufacture or workmanship, and was not caused or substantially contributed to by other factors or circumstances beyond our control, including (but not limited to) defective installation, maintenance or repair, product modification or alteration, any neglect, misuse, or excessive use, normal wear and tear or failure to follow manufacturer's instructions.

### IMPORTANT NOTICE FOR AUSTRALIAN CONSUMERS:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. To obtain compensation, you will need to provide documentary evidence of the loss or damage suffered and documentary evidence that such loss or damage was a reasonable foreseeable consequence of a failure Novis Healthcare to comply with a consumer guarantee under the Australian Consumer Law. Subject to the provisions of the Australian Consumer Law, Novis Healthcare excludes, to the fullest extent permitted by law, all liability in respect of loss of profit or other economic loss, direct to indirect or consequential, special, general or other damages or other expenses or costs which may include negligence.



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